



## Department of Commerce

John R. Kasich, Governor  
David Goodman, Director

### MULTI-STATE MORTGAGE SETTLEMENT

Attorneys General from across the country, including Ohio, have reached a settlement with 5 mortgage servicers to pay \$25 billion as a result of servicing practices that occurred on mortgages between 2008 and 2011.

Individuals who were serviced by one of these organizations, during these years, may benefit as a result of the settlement, if their mortgage falls into one of 3 categories:

1. People who have lost their homes to foreclosure between 2008-2011.
2. People who are currently in foreclosure.
3. People who currently owe more than their home is worth.

If you questions regarding the settlement, please contact the Ohio Attorney General's office at 800-282-0515.

Below are the names of the servicers participating in the settlement and their toll-free numbers:

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|-------------------|--------------|
| • Bank of America | 877-488-7814 |
| • Citibank        | 866-272-4749 |
| • GMAC/Ally       | 800-766-4622 |
| • JP Morgan Chase | 866-372-6901 |
| • Wells Fargo     | 800-288-3212 |

The Ohio Attorney General is making an additional announcement at 1pm today that will involve an opportunity for organizations involved in foreclosure prevention and assistance. Inquiries from organizations can also be directed to the Attorney General's office (number listed above).

If someone is currently in need of foreclosure assistance but was not serviced by one of these banks between 2008-2011, they would not be part of the settlement and should be directed to contact [www.savethedream.ohio.gov](http://www.savethedream.ohio.gov) or call 888-404-4674.