

*****DRAFT - NOT FOR FILING*****

4781-8-08 Complaints against licensees.

- (A) Any person who believes that a licensee has violated any provision of Chapter 4781. of the Revised Code or ~~OMHC~~ rules promulgated thereunder, may ~~file a written petition with the commission~~ notify the division in writing or by phone.
- (B) Upon receipt of a ~~written petition~~ complaint against a licensee, the ~~commission~~ division or its designee shall follow the following procedure:
- ~~(1)~~ (1) ~~Send an acknowledgement letter to the complainant and the licensee requesting the licensee to respond to the petition and may request any additional information if necessary.~~
- ~~(2)~~ (1) ~~The executive director of the commission or his or her designee shall review~~ Review the complaint; to determine if further information or investigation is needed; ~~;~~ or
- ~~(3)~~ (2) ~~The executive director or his or her~~ If further investigation is needed, the division or its designee shall ~~report to the commission the facts of the review of the complaint. The commission may request the petition be~~ investigate the matter and report its initial findings to the superintendent or his or her designee who shall then make a determination whether the complaint should be:
- (a) Closed with no further action;
- (b) Referred for further investigation; or
- (c) Referred for disciplinary action against a licensee.
- ~~(4)~~ (C) The ~~commission~~ division or its designee may initiate an investigation ~~inspection~~ of a licensee on its own motion to determine whether the licensee is in compliance with Chapter 4781. of the Revised Code and the rules promulgated thereunder.