

COVID-19 Guidance for Essential Businesses and Operations – Financial and Insurance Institutions

COVID-19 Stay At Home Order

In order to minimize contact among people and stop the spread of COVID-19, Ohio Governor Mike DeWine and Ohio Department of Health Director Amy Acton are ordering all Ohioans to stay home or at their place of residence, effective 11:59 p.m. March 23, except for essential activities, essential governmental functions, or to operate essential businesses and operations. Homes or residences include houses, rental units, hotels, motels, shared rental units, shelters, and similar facilities. The order will be in effect until 11:59 p.m. April 6, 2020, unless it is rescinded or modified before then. For full details, please read [the order](#).

In this order, essential businesses and operations consist of all entities designated as such by the U.S. Department of Homeland Security's Cybersecurity and Infrastructure Security Agency (CISA) and the following:

- Banks
- Currency exchanges
- Consumer lenders, including but not limited to:
 - Pawnbrokers
 - Consumer installment lenders
 - Sales finance lenders
- Credit unions
- Appraisers
- Title companies
- Financial markets
- Trading and futures exchanges
- Payday lenders
- Affiliates of financial institutions
- Entities that issue bonds
- Related financial institutions
- Institutions selling financial products
- Insurance companies
- Insurance underwriters

- Insurance agents or brokers
- Related insurance claims and agency services

For additional information, visit coronavirus.ohio.gov.

For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).

If you or a loved one are experiencing anxiety related to the coronavirus pandemic, help is available. Call the Disaster Distress Helpline at 1-800-985-5990 (1-800-846-8517 TTY); connect with a trained counselor through the Ohio Crisis Text Line by texting the keyword "4HOPE" to 741 741; or call the Ohio Department of Mental Health and Addiction Services help line at 1-877-275-6364 to find resources in your community.

CORONAVIRUS DISEASE 2019 **Ohio** | Department of Health

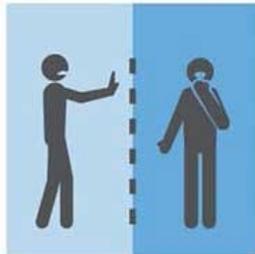
Protect yourself and others from COVID-19 by taking these precautions.

PREVENTION

For additional information call 1-833-4-ASK-ODH or visit coronavirus.ohio.gov.



STAY HOME



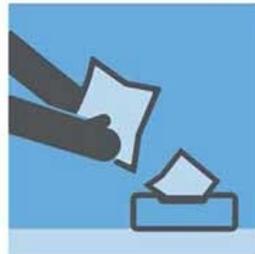
PRACTICE SOCIAL DISTANCING



GET ADEQUATE SLEEP AND EAT WELL-BALANCED MEALS



WASH HANDS OFTEN WITH WATER AND SOAP (20 SECONDS OR LONGER)



DRY HANDS WITH A CLEAN TOWEL OR AIR DRY YOUR HANDS



COVER YOUR MOUTH WITH A TISSUE OR SLEEVE WHEN COUGHING OR SNEEZING



AVOID TOUCHING YOUR EYES, NOSE, OR MOUTH WITH UNWASHED HANDS OR AFTER TOUCHING SURFACES



CLEAN AND DISINFECT "HIGH-TOUCH" SURFACES OFTEN



CALL BEFORE VISITING YOUR DOCTOR



PRACTICE GOOD HYGIENE HABITS

For more information, visit: coronavirus.ohio.gov