

**Division of Liquor Control** 



Spirits Innovation Program

## What is SIP?

- SIP stands for "Spirits Innovation Program"
- The program aims to enhance the overall shopping experience and modernize the look and feel of Contract Liquor Agencies
- SIP will use fact-based insights and shopper understanding to:
  - Responsibly increase revenue/profits
  - Optimize item selection and shelf layouts by Agency
  - Increase shopper satisfaction
  - Improve overall shopper communication



## The SIP Mission

Generate increased profit for the Ohio Liquor Enterprise through quality customer service in a consistent, convenient, captivating shopping environment, while keeping social responsibility at the forefront of everything we do.

