

Tussing Road Customer Service Center Now Open

The new Customer Service Center at the Tussing Road building opened Jan. 29.

Renovations to the building began in the fall, and included the creation of a new, modern Customer Service Center. The space was designed to make it easier for stakeholders to conduct business with the divisions of Industrial Compliance and Liquor Control.

Some of the features of the new center include:

- Private meeting spaces
- New restrooms in the lobby
- Space to spread out documents during plan reviews
- Enhanced security features

A few points visitors need to know:

- The main entrance and customer parking, including handicap parking, has moved back to its original location at the front of the building (see the map below).
- Visitors are not permitted to bring backpacks into the building. Security staff reserves the right to examine packages and bags.

Commerce would like to thank visitors to the Tussing Road building for their flexibility and patience during the renovations. The new space will allow Commerce staff to better serve stakeholders.

