

**Ohio Department of Commerce  
Video Service Authorization  
Renewal**

**Video Service Provider: Kalida Telephone Company, Inc.**

VSA Number: 2009-VSA-0055                      Effective Date: October 25, 2019  
Renewal Application Date: September 17, 2019                      Expiration Date: October 25, 2029

**IS HEREBY GRANTED AN AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREAS SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.**

**Terms and Conditions of the Authorization**

**A. Video Service Area**

The video service provider is authorized to provide video service in the areas listed on the attached sheet.

**B. Notice**

**1. Current Service Area:**

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it's video service authorization has been renewed. The notice shall state, that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

**2. Future Service Area:**

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities.

**3. Customer Service Standards**

On December 10, 2009, the video service provider was given 90 days advance written notice that commencing on March 10, 2010, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider, please contact the Ohio Department of Commerce at <http://www.com.ohio.gov/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce

  
Sheryl Maxfield, Director

By Anne M. Petit, Superintendent

**Kalida Telephone Company, Inc.  
Video Service Areas  
VSA Number: 2009-VSA-0055**

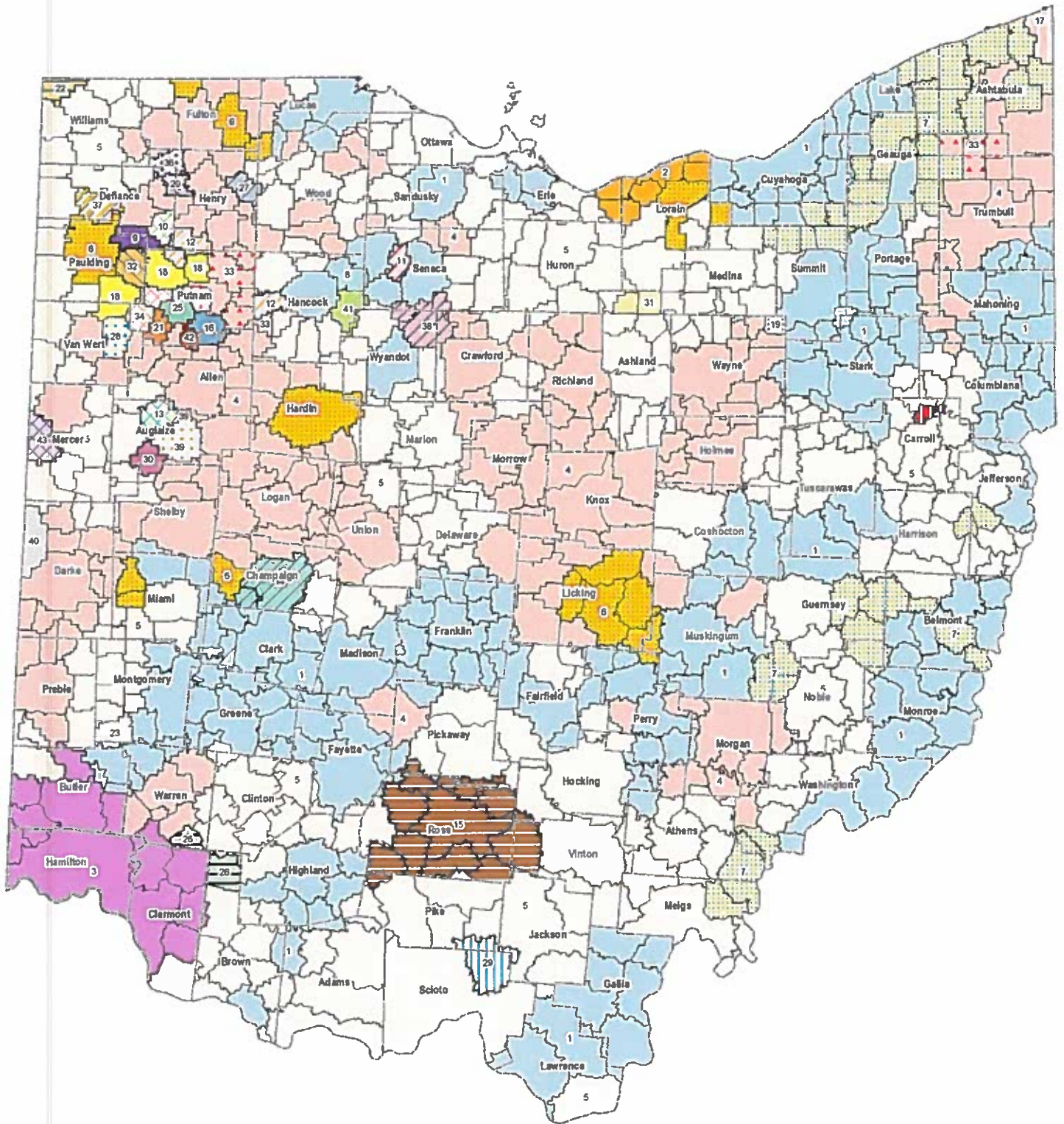
**Sub-Authorizations:**

**-69 PUTNAM<sup>1</sup>**  
Jennings Township  
Kalida Village

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<sup>1</sup> On 12/10/09, the Director issued a Video Service Authorization to Kalida for its entire telephone service area. The following townships were excluded from the approved service area: Greensburg, Jackson, Sugar Creek and Union Townships because Kalida provides service to these areas under the terms of unexpired franchise agreements. As of 10/25/19, Kalida continues to provide service to these areas under the terms of those unexpired franchise agreements, although the agreements will expire throughout 2020.

# Telephone Service Areas in Ohio



**Large Incumbent ILECs**

- (1) AT&T Ohio
- (2) CenturyTel (d/b/a CenturyLink)
- (3) Cincinnati Bell
- (4) UTO (d/b/a CenturyLink)
- (5) Frontier North
- (6) Windstream Ohio
- (7) Windstream Western Reserve

**Small Incumbent ILECs**

- (8) Arcadia (TDS)
- (9) Arthur Mutual
- (10) Ayersville
- (11) Bascom Mutual
- (12) Benton Ridge
- (13) Buckland
- (14) Champaign

- (15) Chillicothe
- (16) Columbus Grove
- (17) Conneaut
- (18) Continental (TDS)
- (19) Doylestown
- (20) Farmers Mutual
- (21) Fort Jennings
- (22) Frontier

- (23) Germantown
- (24) Glandorf
- (25) Kalida
- (26) Little Miami (TDS)
- (27) McClure
- (28) Middle Point Home
- (29) Minford
- (30) New Knoxville

- (31) Nova
- (32) Oakwood (TDS)
- (33) Orwell
- (34) Ottoville Mutual
- (35) Pattersonville
- (36) Ridgeville
- (37) Sherwood Mutual
- (38) Sycamore

- (39) Telephone Service
- (40) United of Indiana
- (41) Vanue (TDS)
- (42) Vaughnsville
- (43) Wabash Mutual

Map data last updated in 2012