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Dear Valued Customer,

Recently, the Continuing Education Coordinating Board for Emergency Medical Services, or CECBEMS, conducted an audit of our 24-7 EMS training courses and praised us for the “overall excellent quality of the activities it presents to meet the continuing education requirements for EMS professionals.”

We also received feedback on an issue in the calculation of continuing education hours for the courses. Hours are calculated using a CECBEMS supplied formula that provides credit for the various elements found in the courses. The issue did not involve the content of the course, but the manner in which the student accessed the content.

In an effort to address this issue and to better align ourselves with a strategic path we started last year on shorter course lengths, we have decided to reassign all current 24-7 EMS courses to provide 1.0 CEH. There are currently 108 24-7 EMS courses. For 13 of those courses there will be no change in CEH. For the remaining 95 courses there will be a reduction from 1.5 CEH to 1.0 CEH. The change will take place early on the morning on Monday, October 13, 2014.

Current educational trends have been to streamline and shorten training courses to more actively reflect the changing needs and demands of today’s learners. This decision will help us address that growing movement.

Courses in progress will still provide the current CEH up until midnight on October 12th, 2014.

If you are an administrator, please review your planned training schedules to see if they are affected by this change. The 24-7 EMS library features a wide selection of courses that can compensate for reduced hours that may occur. In the end, users will still take the same amount of required hours, simply by adding a few more courses to meet that requirement.

If you have any questions, please call our support team at 1.877.440.6049 or submit a help desk ticket within your portal or at the log-in page <http://www.osmanager4.com/247Login.aspx>.

Sincerely,

24-7 Team

OFA Available Courses (192 courses)

Firefighter Development (45 Courses)	CEU Hours	Fire Inspector (14 courses)	CEU Hours
Basic Fire Streams	1.0	Building Construction	1.5
Basic Fireground Communications	1.0	Customer Service	1.5
Basic Pump Operations	1.0	Electrical Systems	1.5
Basics of High-Rise Firefighting	1.0	Fire Alarm Systems: Introduction	1.5
Basic Hoisting Operations	1.0	Hazardous Materials for the Fire Inspector	1.5
Breaching Masonry Walls	1.0	Hydrant Inspections	1.5
Building Construction Awareness	1.0	Identifying Hazards During Inspections	1.5
Care and Maintenance of Forcible Entry Tools	1.0	Inspection Techniques	1.5
Cold Weather Operations	1.0	Interpreting Model Fire Codes	1.5
Driver Operations	1.0	Introduction to NIMS-ICS: Fire Inspector	1.5
Elevator Safety Response Awareness	1.0	Introduction to Report Writing	1.5
Exterior Class A Fires	1.0	Respiratory Protection	1.5
Extrication Update: Newer & Hybrid Vehicles	1.0	Suppression Systems: Wet & Dry	1.5
Firefighter Rehab	1.0	Workplace Violence	1.5
Fireground Hydraulics: Basic Concepts	1.0		
Ground Ladders	1.0	Officer Development (12 courses)	
Hazardous Materials Identification	1.0	Basic Documentation for the Officer	2.5
HazMat Operations Update	1.0	Best Practices: Customer Relations	2.5
Home Safety Surveys	1.0	Budgeting Basics	2.5
Hose Appliances	1.0	Cultural Awareness	2.5
Hydrogen Sulfide Suicide Awareness	1.0	Ethical Issues	2.5
Interior Structure Fires	1.0	Handling Conflicts	2.5
Introduction to Forcible Entry	1.0	Handling Personnel Issues	2.5
Introduction to NIMS-ICS	1.0	Leadership Styles	2.5
Introduction to the Wildland Urban Interface	1.0	Managing the difficult employee	2.5
Mass Decontamination	1.0	Media Relations: The Basics	2.5
NFIRS & Documentation	1.0	Professional Development	2.5
Overview of Aerial Operations	1.0	Time Management	2.5
Portable Fire Extinguishers	1.0		
Portable Ground Ladder Rescues	1.0	EMS Continuing Education (106 Courses)	
Positive Pressure Ventilation	1.0	Advanced Airway Management	1.0
Safety on the Fireground	1.0	Airway Care	1.0
Safety: Firefighter Fitness Basics	1.0	Airway Management Essentials	1.0
Safety: Rapid Intervention Crews	1.0	Carbon Monoxide Poisoning	1.0
Safety: Respiratory Protection & SCBA	1.0	Chest Pain	1.0
Safety: Responding to Violence	1.0	Code Management	1.0
Safety: Water Emergencies	1.0	ECC Update: Adult & AED	1.0
Salvage and Overhaul	1.0	ECC Update: Pediatric/ PALS	1.0
Scene Lighting	1.0	Geriatric Respiratory Emergencies	1.0
Search and Rescue	1.0	Neonatal Care/Resuscitation	1.0
Search Operations: Building Fires	1.0	Respiratory Emergencies: CPAP	1.0
Utilities Shut Off	1.0	Sudden Cardiac Death	1.0
Vehicle Fires	1.0	Therapeutic Hypothermia	1.0
Vertical Ventilation: Pitched Roof	1.0	Assessment: Medical Patient	1.0
Water Supply & Tender Operations	1.0	Capnography	1.0
		Field Triage Update	1.0
		Fundamentals of 12-Lead Electrocardiogram (ECG)	1.0
		Geriatric Assessment	1.0
		Interpreting Vital Signs	1.0
		Medical Assessment	1.0
		Trauma Assessment	1.0
		Anaphylaxis	1.0
		Asthma	1.0
		Bariatric Patient: Care & Transport	1.0
		Behavioral Emergencies: Excited Delirium	1.0
		Cold Weather Emergencies: Hypothermia	1.0
		Cyanide Poisoning	1.0

EMS CE's continued	CEU Hours	EMS CE's continued	CEU Hours
Diabetic Emergencies	1.0	Water Rescue Considerations for EMS	1.0
Extreme Heat Emergencies	1.0	Abdominal Trauma	1.0
Geriatric Behavioral Emergencies	1.0	Blunt Chest Trauma	1.0
Geriatric Poisonings	1.0	Bomb Blast Injuries	1.0
Heart Failure	1.0	Burns: Thermal	1.0
Medical Assessment: Syncope	1.0	Combat-Related TBI	1.0
Renal Failure: Acute	1.0	Crush Injuries	1.0
Seizures	1.0	Electrical Injuries	1.0
STEMI Care	1.0	Extreme Sports Injuries: Extremity Trauma	1.0
Street Drugs	1.0	Extrication & Patient Packaging	1.0
Stroke	1.0	Facial Injuries	1.0
Summer Emergencies	1.0	Geriatric Trauma: Hip Injuries	1.0
Obstetrics/Childbirth	1.0	Head Injuries	1.0
Pediatric Airway Management	1.0	Mechanism of Injury	1.0
Pediatric Assessment	1.0	Musculoskeletal Emergencies	1.0
Pediatric Behavioral Emergencies: Autism (ASD)	1.0	MVC Management	1.0
Pediatric Emergencies: Burns	1.0	Penetrating Trauma: GSW	1.0
Pediatric Poisoning	1.0	Spinal Injuries	1.0
Pediatric Respiratory Emergencies	1.0	Sports Injuries	1.0
Pediatric Trauma	1.0	Tourniquets & Hemorrhage Control	1.0
Pregnancy: Medical Emergencies	1.0	Trauma During Pregnancy	1.0
SIDS & EMS	1.0		
Assault Victim Care	1.0	Common Workplace Safety Topics (15 courses)	
Deaf and Hard of Hearing: Response Awareness	1.0	Workplace Violence: Prevent the Threat	1.0
Domestic Violence	1.0	Personal Protective Equipment (PPE)	1.0
Lifting & Moving	1.0	Back Safety	1.5
Social Media & EMS	1.0	Hazard Communication	1.5
Agricultural HazMat: EMS Response	1.0	Sexual Harassment: Understanding and Preventing	1.5
Air Medical Transports	1.0	Intro to OSHA and General Safety	1.0
Bloodborne Pathogens	1.0	Office Ergonomics	1.5
Communicable Diseases: Childhood & Travelers	1.0	Hearing Protection	1.0
Critical Decision Making	1.0	Slips, Trips, and Falls	0.5
DMAT & Mass Gathering Medicine	1.0	Electrical Safety	1.0
Emergency Driving	1.0	Fall Protection	0.5
Emergency Vehicle Operations	1.0	Lock-out, Tag-out	0.8
EMS Flood Response	1.0	Asbestos Awareness	0.8
Entrapped Patients	1.0	Hand Safety	0.5
Extended Patient Care Transports	1.0	Excavations, Trenches, & Shoring	1.0
HazMat: EMS Response	1.0		
IMS for EMS	1.0		
Infection Control: MRSA	1.0		
Infectious Disease Update & Personal Protection	1.0		
Intraosseous Vascular Access	1.0		
Managing Multiple Patients: EMS Operations	1.0		
MCI Management: Transportation Group	1.0		
Medication Errors & Equipment Failures	1.0		
NIMS: The Role of EMS	1.0		
Pain Management	1.0		
Patient Refusal	1.0		
Rehab: The Role of EMS	1.0		
Report Writing	1.0		
Responder Wellness and Fitness	1.0		
Risk Management: Refusals & Abandonment	1.0		
Safety: Responder Respiratory Protection & SCBA	1.0		
Scene Safety	1.0		
Scene Safety: Meth Labs	1.0		
Tactical EMS	1.0		
Terrorism: EMS Readiness	1.0		
Triage	1.0		