



Notice to Consumers Experiencing Issues with East Cleveland Cable

The division is aware consumers are having issues with East Cleveland Cable TV and Communications LLC. The division is investigating the situation and is very interested in hearing from affected consumers.

Affected consumers are asked to share the following information:

- Name
- Address
- Phone number
- Complete list of **all** channels that are not available

Consumers can provide this information in several ways:

- Send an email to vsa@com.state.oh.us
- Call 877-207-2225 – the information can be left in voicemail if representatives are assisting other consumers

Please provide all of the information requested. Complete information will assist the division in its investigation.

Watch the division's website for updates.