

**Ohio Department of Commerce
Video Service Authorization
Twenty-First Amendment**

**Video Service Provider: Armstrong Utilities, Inc.
dba Armstrong Cable Services**

VSA Number: 2007-VSA-0006
VSA Expiration Date: March 12, 2028

Amendment Number: 21
Amendment Effective Date: June 27, 2018

IS HEREBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

Terms and Conditions of the Authorization

A. Video Service Area

The video service provider is authorized to provide video service in the areas listed on the attached sheet. The municipality or township added to the provider's video service area by this amendment is indicated on the attached sheet in italics. For all the municipalities or townships indicated in italics on the attached sheet, the provider shall comply with all the applicable Terms and Conditions as set forth in Section B of this document.

B. Notice

1. Current Service Area:

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state, in accordance with Ohio Revised Code Section 1332.23(B)(2)(d), that upon the effective date of this video service authorization, the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Further, the notice shall state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

2. Future Service Area:

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities.

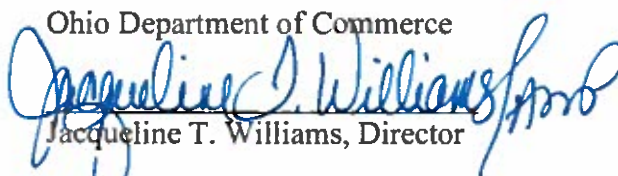
3. Customer Service Standards

On March 13, 2008, the video service provider was given 90 days advance written notice that commencing on June 13, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.state.oh.us/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce

Jacqueline T. Williams, Director

By Anne M. Petit, Superintendent

Armstrong Utilities Inc. dba Armstrong Cable Services

Approved Service Areas

VSA Number: 2007-VSA-0006

(New Areas in Italics)

Sub-Authorizations:

Ashland¹

Ashland
Clear Creek Township
Green Township
Jackson Township
Lake Township
Mifflin Township
Milton Township
Mohican Township
Montgomery Township
Orange Township
Perry Township
Ruggles Township
Sullivan Township
Troy Township
Vermillion Township

Ashtabula

Andover Township
Williamsfield Township

Erie

Florence Township

Gallia

Crown City Village
Guyan Township

Huron¹

Clarksfield Township
New London Township
Wakeman Township

¹ On June 12, 2013, the Director issued a Video Service Authorization to Armstrong for Ashland, Huron, Lorain and Wayne counties.

Knox²

Pike Township

Lawrence

Athalia Village
Lawrence Township
Windsor Township

Lorain¹

Brighton Township
Brownhelm Township
Camden Township
Columbia Township
Grafton Township
Henrietta Township
Huntington Township
Kipton Village
LaGrange Township
New Russia Township
Oberlin
Penfield Township
Pittsfield Township
Rochester Township
Rochester Village
Wellington Township
Wellington Village

² On June 27, 2018, the Director issued a Video Service Authorization to Armstrong for Knox County.

Mahoning³

Austintown Township
Berlin Township
Campbell
Coitsville Township
Ellsworth Township
Goshen Township
Green Township
Jackson Township
Milton Township
Smith Township
Springfield Township

Medina⁴

Brunswick Hills
Township
Chatham Township
Granger Township
Guilford Township
Harrisville Township
Homer Township
Lafayette Township
Litchfield Township
Liverpool Township
Medina
Medina Township
Montville Township
Sharon Township
Spencer Township

³ On June 13, 2014, the Director issued a Video Service Authorization to Armstrong for Mahoning and Trumbull counties.

⁴ On November 14, 2014, the Director issued a Video Service Authorization to Armstrong for Medina County.

York Township

Richland⁵

Blooming Grove
Township

Butler Township

Cass Township

Franklin Township

Jackson Township

Jefferson Township

Madison Township

Mansfield

Mifflin Township

Monroe Township

Springfield Township

Washington Township

Weller Township

Worthington Township

Trumbull³

Hubbard Township

Kinsman Township

McDonald Village

Vernon Township

Wayne¹

Baughman Township

Canaan Township

Chester Township

Chippewa Township

Congress Township

Dalton Village

East Union Township

Green Township

Marshallville Village

Milton Township

Orrville

Paint Township

Plain Township

⁵ On August 14, 2014, the
Director issued a Video Service
Authorization to Armstrong for
Richland County.