

**Ohio Department of Commerce
Video Service Authorization
Renewal**

**Video Service Provider: Armstrong Utilities, Inc.
dba Armstrong Cable Services**

VSA Number: 2007-VSA-0006 Effective Date: March 12, 2018
Renewal Application Date: January 18, 2018 Expiration Date: March 12, 2028

IS HEREBY GRANTED AN AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREAS SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

Terms and Conditions of the Authorization

A. Video Service Area

The video service provider is authorized to provide video service in the areas listed on the attached sheet.

B. Notice

1. Current Service Area:

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that its video service authorization has been renewed. The notice shall state, that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

2. Future Service Area:

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities.

3. Customer Service Standards

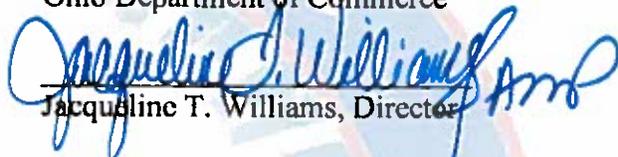
On March 13, 2008, the video service provider was given 90 days advance written notice that commencing on June 13, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

| | |
|---------------------|--|
| 47 C.F.R. § 309 | Customer Service Obligations |
| 47 C.F.R. § 76.1602 | Customer Service- general information |
| 47 C.F.R. § 76.1603 | Customer Service- rate and service changes |
| 47 C.F.R. § 76.1619 | Information on subscriber bills |

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

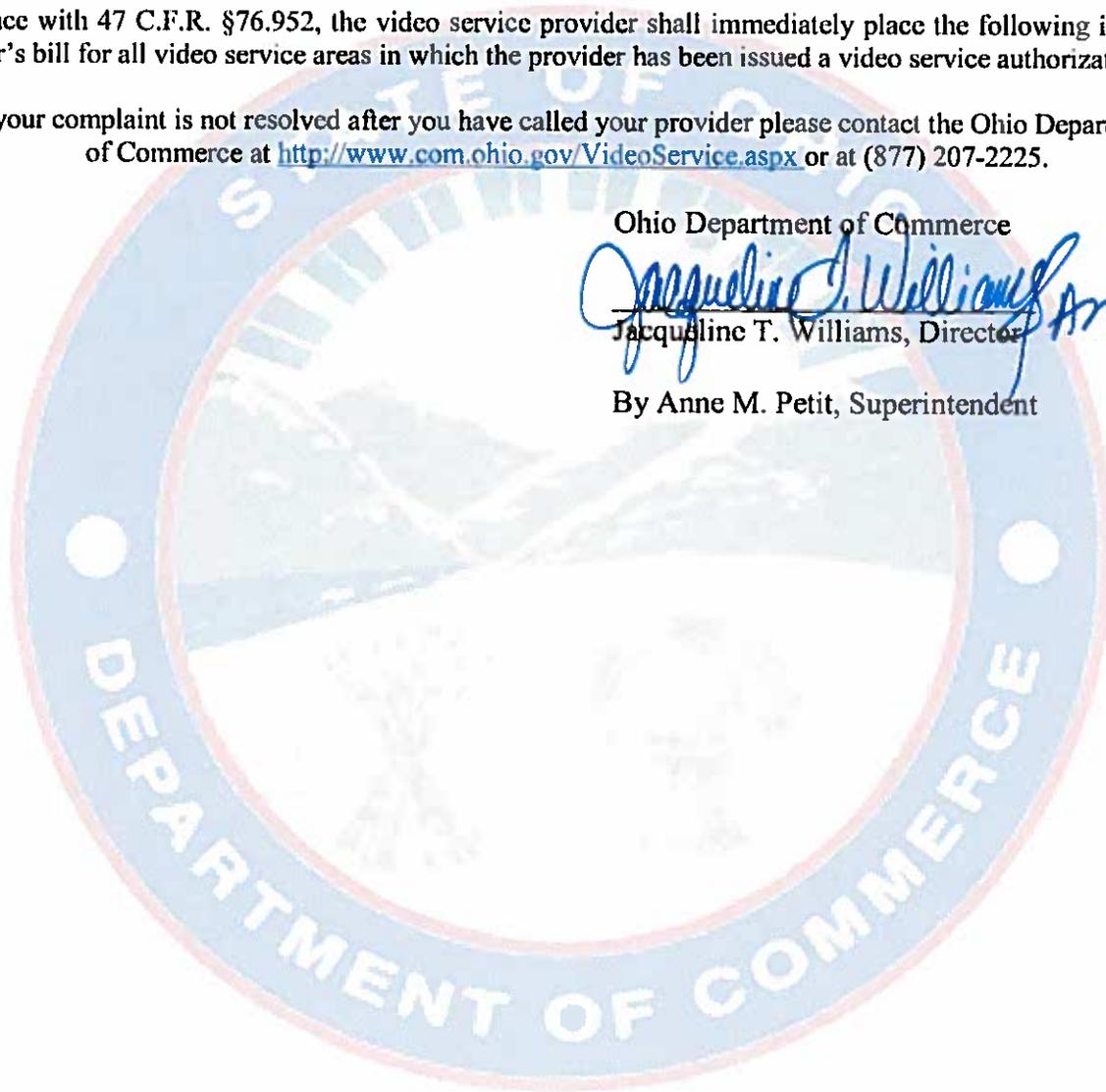
If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.ohio.gov/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce



Jacqueline T. Williams, Director

By Anne M. Petit, Superintendent



Armstrong Utilities Inc. dba Armstrong Cable Services
Approved Service Areas
VSA Number: 2007-VSA-0006

Sub-Authorizations:

Ashland¹

Ashland
Clear Creek Township
Green Township
Jackson Township
Lake Township
Mifflin Township
Milton Township
Mohican Township
Montgomery Township
Orange Township
Perry Township
Ruggles Township
Sullivan Township
Troy Township
Vermillion Township

Ashtabula

Andover Township
Williamsfield Township

Erie

Florence Township

Gallia

Crown City Village
Guyan Township

Huron¹

Clarksfield Township
New London Township
Wakeman Township

¹ On June 12, 2013, the Director issued a Video Service Authorization to Armstrong for Ashland, Huron, Lorain and Wayne counties.

Lawrence

Athalia Village
Lawrence Township
Windsor Township

Lorain¹

Brighton Township
Brownhelm Township
Camden Township
Columbia Township
Grafton Township
Henrietta Township
Huntington Township
Kipton Village
LaGrange Township
New Russia Township
Oberlin
Penfield Township
Pittsfield Township
Rochester Township
Rochester Village
Wellington Township
Wellington Village

Mahoning²

Austintown Township
Berlin Township
Coitsville Township
Ellsworth Township
Goshen Township
Green Township
Jackson Township
Milton Township

² On June 13, 2014, the Director issued a Video Service Authorization to Armstrong for Mahoning and Trumbull counties.

Smith Township
Springfield Township

Medina³

Brunswick Hills
Township
Chatham Township
Granger Township
Guilford Township
Harrisville Township
Homer Township
Lafayette Township
Litchfield Township
Liverpool Township
Medina
Medina Township
Montville Township
Sharon Township
Spencer Township
York Township

Richland⁴

Blooming Grove
Township
Butler Township
Cass Township
Franklin Township
Jackson Township
Jefferson Township
Madison Township
Mansfield

³ On November 14, 2014, the Director issued a Video Service Authorization to Armstrong for Medina County.

⁴ On August 14, 2014, the Director issued a Video Service Authorization to Armstrong for Richland County.

Mifflin Township
Monroe Township
Springfield Township
Washington Township
Weller Township
Worthington Village

Trumbull²

Hubbard Township
Kinsman Township
McDonald Village
Vernon Township

Wayne¹

Baughman Township
Canaan Township
Chester Township
Chippewa Township
Congress Township
Dalton Village
East Union Township
Green Township
Marshallville Village
Milton Township
Orrville
Paint Township
Plain Township