

**Ohio Department of Commerce  
Video Service Authorization  
Twelfth Amendment**

**Video Service Provider: Block Communications, Inc., dba Buckeye Broadband  
and Buckeye CableSystem**

VSA Number: 2007-VSA-0004  
VSA Expiration Date: December 29, 2027

Amendment Number: 12  
Amendment Effective Date: February 21, 2019

IS HEREBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

**Terms and Conditions of the Authorization**

**A. Video Service Area**

The video service provider is authorized to provide video service in the areas listed on the attached sheet. The municipality or township added to the provider's video service area by this amendment is indicated on the attached sheet in italics. For all the municipalities or townships indicated in italics on the attached sheet, the provider shall comply with all the applicable Terms and Conditions as set forth in Section B of this document.

**B. Notice**

**1. Current Service Area:**

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state, in accordance with Ohio Revised Code Section 1332.23(B)(2)(d), that upon the effective date of this video service authorization, the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Further, the notice shall state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

**2. Future Service Area:**

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities.

**3. Customer Service Standards**

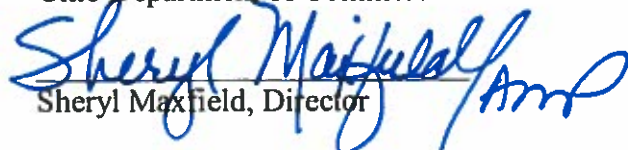
On January 23, 2008, the video service provider was given 90 days advance written notice that commencing on April 23, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.state.oh.us/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce

  
Sheryl Maxfield, Director

By Anne M. Petit, Superintendent

Approved Service Areas For Block Communications, Inc.  
doing business as Buckeye Broadband and Buckeye Cablevision  
VSA Number: 2007-VSA-0004  
*(New Areas in Italics)*

**Sub-Authorizations:**

**-22 Erie**

Bayview Village  
Berlin Township  
Castalia Village  
Groton Township  
Margaretta Township  
Milan Township  
Oxford Township  
Sandusky

**-32 Hancock**

Findlay

**-48 Lucas**

Berkey Village  
*Monclova Township*  
*Ottawa Hills Village*  
*Sylvania*  
Toledo  
Waterville  
Waterville Township  
Whitehouse Village

**-62 Ottawa**

Allen Township

**-72 Sandusky**

Townsend Township

**- 87 Wood**

Bowling Green  
Lake Township  
Middleton Township  
Northwood  
Perrysburg  
Perrysburg Township