

**Ohio Department of Commerce
Video Service Authorization
Second Amendment**

Video Service Provider: Cincinnati Bell Extended Territories, LLC

VSA Number: 2007-VSA-0003 **Amendment Number:** 02
VSA Expiration Date: December 19, 2017 **Amendment Effective Date:** November 26, 2014

IS HEREBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

Terms and Conditions of the Authorization

A. Video Service Area

The video service provider is authorized to provide video service in the areas listed on the attached sheet. The municipality or township added to the provider's video service area by this amendment is indicated on the attached sheet in italics. For all the municipalities or townships indicated in italics on the attached sheet, the provider shall comply with all the applicable Terms and Conditions as set forth in Section B of this document.

B. Notice

1. Current Service Area:

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state, in accordance with Ohio Revised Code Section 1332.23(B)(2)(d), that upon the effective date of this video service authorization, the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Further, the notice shall state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

2. Future Service Area:

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities.

3. Institutional Network

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of the one hundred twenty days' written advance notice of termination issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.30(C).

4. Ohio Revised Code Sections 1332.30 (E)(1) and (F)(1)

If the video service provider contends that its obligation under Ohio Revised Code Sections 1332.30 (E)(1) and (F)(1) terminates prior to January 1, 2012, then no later than 60 days from the effective date of this authorization the video service provider shall provide written notice to the municipal corporation or township with the earlier termination date. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

5. Customer Service Standards

On December 19, 2007, the video service provider was given 90 days advance written notice that commencing on March 19, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

The Public Utilities Commission of Ohio ("PUCO") call center currently accepts consumer complaint calls on behalf of the Director. The PUCO call center staff will forward all consumer complaint information to the Department of Commerce's Video Service Authorization Section for follow-up with the consumer and the video service provider.

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at http://www.com.ohio.gov/documents/admn_VSAComplaintForm.pdf or via PUCO's call center at 1(800) 686-7826.

Ohio Department of Commerce


Andre T. Porter, Director



Cincinnati Bell Extended Territories Service Areas
VSA Number: 2007-VSA-0003
Second Amendment
(New Areas in Italics)

Sub-Authorizations:

-08 Brown¹

Clark Township
Perry Township
Pike Township
Sterling Township

-09 Butler²

Fairfield
Fairfield Township
Hamilton
Hamilton Township
Hanover Township
Liberty Township
Milford Township
Millville Village
Monroe
Ross Township
Seven Mile Village
Sharonville
Somerville Village
Wayne Township
West Chester Township

-13 Clermont³

Amelia Village
Batavia Village
Batavia Township

Bethel Village
Goshen Township
Jackson Township
Loveland
Miami Township
Milford
Monroe Township
New Richmond Village
Ohio Township
Owensville Village
Piece Township
Stonelick Township
Tate Township
Union Township
Washington Township
Williamsburg Township
Williamsburg Village

-31 Hamilton³

Addyston Village
Amberley Village
Anderson Township
Arlington Heights Village
Blue Ash
Cheviot
Cincinnati
Colerain Township
Columbia Township
Deer Park
Delhi Township
Elmwood Place Village
Evendale Village
Fairfax Village
Fairfield
Forest Park
Glendale Village
Golf Manor Village

¹ On 11/26/14, the Director issued a Video Service Authorization to CBET for Brown County.

² On 12/19/07, the Director issued a Video Service Authorization to CBET for Butler and Montgomery counties.

³ On 4/10/08, the Director issued a video service authorization to CBET for Clermont and Hamilton counties.

Green Township
Greenhills Village
Indian Hill Village
Lincoln Heights Village
Lockland Village
Loveland
Madeira
Mariemont Village
Milford
Montgomery
Mt. Healthy
Newtown Village
North Bend Village
North College Hill
Norwood
Reading
Sharonville
Silverton Village
Springdale
Springfield Township
St. Bernard Village
Sycamore Township
Symmes Township
Terrace Park Village
Whitewater Township
Woodlawn Village
Wyoming

-57 Montgomery²

Carlisle Village
Springboro

-83 Warren

Butlerville Village
Carlisle Village
Clearcreek Township
Corwin Village
Deerfield Township
Franklin Village
Franklin Township
Hamilton Township
Harlan Township
Harveysburg Village
Loveland
Maineville Village
Mason

Massie Township
Middletown
Monroe
Morrow Village
Pleasant Plain Village
Salem Township
South Lebanon Village
Springboro
Union Township
Washington Township
Wayne Township
Waynesville Village