

**Ohio Department of Commerce  
Video Service Authorization  
Third Amendment**

**Video Service Provider: Cincinnati Bell Extended Territories, LLC dba CBET**

**VSA Number:** 2007-VSA-0003                      **Amendment Number:** 03  
**VSA Expiration Date:** November 15, 2027                      **Amendment Effective Date:** June 14, 2018

**IS HEREBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.**

**Terms and Conditions of the Authorization**

**A. Video Service Area**

The video service provider is authorized to provide video service in the areas listed on the attached sheet. The municipality or township added to the provider's video service area by this amendment is indicated on the attached sheet in italics. For all the municipalities or townships indicated in italics on the attached sheet, the provider shall comply with all the applicable Terms and Conditions as set forth in Section B of this document.

**B. Notice**

**1. Current Service Area:**

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state, in accordance with Ohio Revised Code Section 1332.23(B)(2)(d), that upon the effective date of this video service authorization, the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Further, the notice shall state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

**2. Future Service Area:**

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities.

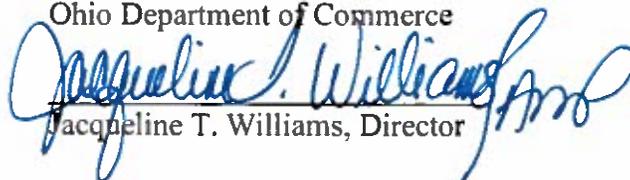
**3. Customer Service Standards**

On December 19, 2007, the video service provider was given 90 days advance written notice that commencing on March 19, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.state.oh.us/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce  
  
Jacqueline T. Williams, Director

By Anne M. Petit, Superintendent

**Cincinnati Bell Extended Territories**  
**Approved Service Areas**  
**3<sup>rd</sup> Amendment**  
*(New Areas in Italics)*

**Sub-Authorizations:**

**-08 Brown<sup>1</sup>**

Perry Township  
Pike Township  
Sterling Township

**-09 Butler<sup>2</sup>**

Fairfield  
Fairfield Township  
Hamilton  
Hamilton Township  
Hanover Township  
Liberty Township  
Milford Township  
Millville Village  
Monroe  
Morgan Township  
New Miami Village  
Ross Township  
Seven Mile Village  
Sharonville  
Somerville Village  
St. Clair Township  
Wayne Township  
West Chester Township

**-13 Clermont<sup>3</sup>**

Amelia Village  
Batavia Village  
Batavia Township  
Bethel Village  
Goshen Township  
Jackson Township  
Loveland  
Miami Township  
Milford  
Monroe Township  
New Richmond Village  
Ohio Township  
Owensville Village  
Piece Township  
Stonelick Township  
Tate Township  
Union Township  
Washington Township  
Williamsburg Township  
Williamsburg Village

**-29 Greene**

*Beavercreek*  
*Bellbrook*  
*Fairborn*  
*Xenia*

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<sup>1</sup> On 11/26/14, the Director issued a Video Service Authorization to CBET for Brown County.

<sup>2</sup> On 12/19/07, the Director issued a Video Service Authorization to CBET for Butler and Montgomery counties.

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<sup>3</sup> On 4/10/08, the Director issued a video service authorization to CBET for Clermont and Hamilton counties.

**-31 Hamilton<sup>3</sup>**

Addyston Village  
Amberley Village  
Anderson Township  
Arlington Heights Village  
Blue Ash  
Cheviot  
Cincinnati  
Cleves Village  
Colerain Township  
Columbia Township  
Crosby Township  
Deer Park  
Delhi Township  
Elmwood Place Village  
Evendale Village  
Fairfax Village  
Fairfield  
Forest Park  
Glendale Village  
Golf Manor Village  
Green Township  
Greenhills Village  
Harrison  
Harrison Township  
Indian Hill Village  
Lincoln Heights Village  
Lockland Village  
Loveland  
Madeira  
Mariemont Village  
Milford  
Montgomery  
Mt. Healthy  
Newtown Village  
North Bend Village  
North College Hill  
Norwood  
Reading  
Sharonville  
Silverton Village  
Springdale  
Springfield Township  
St. Bernard Village  
Sycamore Township  
Symmes Township  
Terrace Park Village

Whitewater Township  
Woodlawn Village  
Wyoming

**-57 Montgomery<sup>2</sup>**

**-83 Warren**

Deerfield Township  
Hamilton Township  
Harlan Township  
Loveland  
Maineville Village  
Mason  
Monroe  
South Lebanon Village  
Union Township