

**Ohio Department of Commerce
Video Service Authorization
Renewal**

**Video Service Provider: Cincinnati Bell Extended
Territories, LLC dba CBET**

VSA Number: 2007-VSA-0003 Effective Date: November 15, 2017
Renewal Application Date: October 27, 2017 Expiration Date: November 15, 2027

IS HEREBY GRANTED AN AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREAS SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

Terms and Conditions of the Authorization

A. Video Service Area

The video service provider is authorized to provide video service in the areas listed on the attached sheet.

B. Notice

1. Current Service Area:

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that its video service authorization has been renewed. The notice shall state, that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

2. Future Service Area:

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities.

3. Customer Service Standards

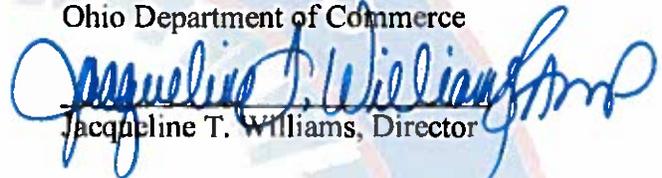
On December 19, 2007, the video service provider was given 90 days advance written notice that commencing on March 19, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.ohio.gov/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce



Jacqueline T. Williams, Director

By Anne M. Petit, Superintendent



Cincinnati Bell Extended Territories
Approved Service Areas
Updated 11/15/17

Sub-Authorizations:

-08 Brown¹

Perry Township
Pike Township
Sterling Township

-09 Butler²

Fairfield
Fairfield Township
Hamilton
Hamilton Township
Hanover Township
Liberty Township
Milford Township
Millville Village
Monroe
Morgan Township
New Miami Village
Ross Township
Seven Mile Village
Sharonville
Somerville Village
St. Clair Township
Wayne Township
West Chester Township

-13 Clermont³

Amelia Village
Batavia Village
Batavia Township
Bethel Village
Goshen Township
Jackson Township
Loveland
Miami Township
Milford
Monroe Township
New Richmond Village
Ohio Township
Owensville Village
Piece Township
Stonelick Township
Tate Township
Union Township
Washington Township
Williamsburg Township
Williamsburg Village

-31 Hamilton³

Addyston Village
Amberley Village
Anderson Township
Arlington Heights Village
Blue Ash
Cheviot
Cincinnati
Cleves Village
Colerain Township
Columbia Township
Crosby Township
Deer Park

¹ On 11/26/14, the Director issued a Video Service Authorization to CBET for Brown County.

² On 12/19/07, the Director issued a Video Service Authorization to CBET for Butler and Montgomery counties.

³ On 4/10/08, the Director issued a video service authorization to CBET for Clermont and Hamilton counties.

Delhi Township
Elmwood Place Village
Evendale Village
Fairfax Village
Fairfield
Forest Park
Glendale Village
Golf Manor Village
Green Township
Greenhills Village
Harrison
Harrison Township
Indian Hill Village
Lincoln Heights Village
Lockland Village
Loveland
Madeira
Mariemont Village
Milford
Montgomery
Mt. Healthy
Newtown Village
North Bend Village
North College Hill
Norwood
Reading
Sharonville
Silverton Village
Springdale
Springfield Township
St. Bernard Village
Sycamore Township
Symmes Township
Terrace Park Village
Whitewater Township
Woodlawn Village
Wyoming

-57 Montgomery²

-83 Warren

Dccerfield Township
Hamilton Township
Harlan Township
Loveland
Maineville Village
Mason
Monroe
South Lebanon Village
Union Township