

**Ohio Department of Commerce  
Video Service Authorization  
Twenty-Fourth Amendment**

**Video Service Provider: Comcast of Illinois/Ohio/Oregon, LLC  
dba Comcast and Xfinity**

VSA Number: 2007-VSA-0010  
VSA Expiration Date: February 23, 2028

Amendment Number: 24  
Amendment Effective Date: December 13, 2018

IS HEREBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

**Terms and Conditions of the Authorization**

**A. Video Service Area**

The video service provider is authorized to provide video service in the areas listed on the attached sheet. The municipality or township added to the provider's video service area by this amendment is indicated on the attached sheet in italics. For all the municipalities or townships indicated in italics on the attached sheet, the provider shall comply with all the applicable Terms and Conditions as set forth in Section B of this document.

**B. Notice**

**1. Current Service Area:**

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state, in accordance with Ohio Revised Code Section 1332.23(B)(2)(d), that upon the effective date of this video service authorization, the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Further, the notice shall state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

**2. Future Service Area:**

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34 to determine their rights and responsibilities.

**3. Customer Service Standards**

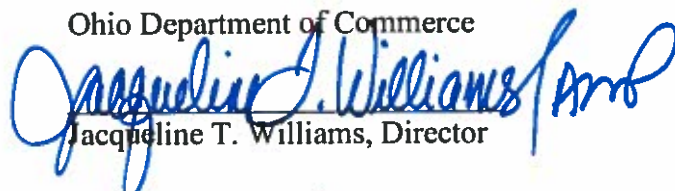
On February 29, 2008, the video service provider was given 90 days advance written notice that commencing on May 30, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.state.oh.us/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce

  
Jacqueline T. Williams, Director

By Anne M. Petit, Superintendent

**Comcast of Illinois/Ohio/Oregon Service Areas**  
**VSA Number 2007-VSA-0010**  
**Twenty-Fourth Amendment**  
*(New Area in Italics)*

**Sub-Authorizations:**

**-07 Belmont**

Barnesville Village  
Bellaire  
Bethesda Village  
Colerain Township  
Flushing Village  
Holloway Village  
*Morristown Village*  
Pease Township  
Pultney Township  
Shadyside Village  
Smith Township  
St. Clairsville  
*Union Township*  
Warren Township  
Wheeling Township  
Yorkville Village

**-15 Columbiana**

Leetonia Village  
Liverpool Township  
Madison Township  
New Waterford Village  
Rogers Village  
Salem Township  
St. Clair Township  
Washingtonville Village  
Wellsville  
Yellow Creek Township

**-34 Harrison**

Adena Village  
Harrisville Village  
Short Creek Township

**-41 Jefferson**

Adena Village  
Cross Creek Township  
Dillonvale Village  
Irondale Village  
Island Creek Township  
Mingo Junction Village  
Mt. Pleasant Township  
Mt. Pleasant Village  
New Alexandria Village  
Rayland Village  
Salem Township  
Saline Township  
Steubenville  
Steubenville Township  
Tiltonsville Village  
*Warren Township*  
Wells Township  
Wintersville Village  
Yorkville Village

**-50 Mahoning**

New Middletown Village  
Washingtonville Village