

**Ohio Department of Commerce
Video Service Authorization
Renewal**

**Video Service Provider: Insight Communications of Central Ohio, LLC
(ultimate control of which is held by Charter Communications, Inc.)
dba Spectrum**

VSA Number: 2007-VSA-0025
Renewal Application Date: January 12, 2018

Effective Date: February 9, 2018
Expiration Date: February 9, 2028

IS HEREBY GRANTED AN AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREAS SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

Terms and Conditions of the Authorization

A. Video Service Area

The video service provider is authorized to provide video service in the areas listed on the attached sheet.

B. Notice

1. Current Service Area:

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that its video service authorization has been renewed. The notice shall state, that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

2. Future Service Area:

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities.

3. Customer Service Standards

On March 18, 2008, the video service provider was given 90 days advance written notice that commencing on June 18, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.ohio.gov/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce


Jacqueline T. Williams, Director

By Anne M. Petit, Superintendent

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Approved Service Area

Sub-Authorizations:

-21 Delaware

Berkshire Township
Berlin Township
Brown Township
Delaware Township
Genoa Township
Harlem Township
Liberty Township
Orange Township
Westerville

Obetz Village
Plain Township
Reynoldsburg
Sharon Township
Truro Township
Westerville
Whitehall
Worthington

-23 Fairfield

Amanda Township
Bloom Township
Greenfield Township
Liberty Township
Lithopolis Village
Pickerington
Reynoldsburg
Violet Township

-45 Licking

Etna Township
Jersey Township
Monroe Township
Pataskala (including the area formerly known
as Lima Township)
Reynoldsburg
St. Albans Township

-25 Franklin

Blendon Township
Brice Village
Canal Winchester Village
Clinton Township
Columbus
Gahanna
Hamilton Township
Jefferson Township
Lockbourne Village
Madison Township
Mifflin Township
New Albany Village

-65 Pickaway

Harrison Township
Madison Township
Walnut Township