

**Ohio Department of Commerce  
Video Service Authorization  
Renewal**

**Video Service Provider: Massillon Cable TV, Inc. by itself and on behalf of its subsidiary, Clear Picture, Inc. dba Massillon Cable TV, Clear Picture, Inc and MCTV**

VSA Number: 2007-VSA-0026                      Effective Date: February 14, 2018  
Renewal Application Date: January 12, 2018                      Expiration Date: February 14, 2028

**IS HEREBY GRANTED AN AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREAS SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.**

**Terms and Conditions of the Authorization**

**A. Video Service Area**

The video service provider is authorized to provide video service in the areas listed on the attached sheet.

**B. Notice**

**1. Current Service Area:**

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that its video service authorization has been renewed. The notice shall state, that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

**2. Future Service Area:**

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities.

### 3. Customer Service Standards

On April 10, 2008, the video service provider was given 90 days advance written notice that commencing on July 10, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

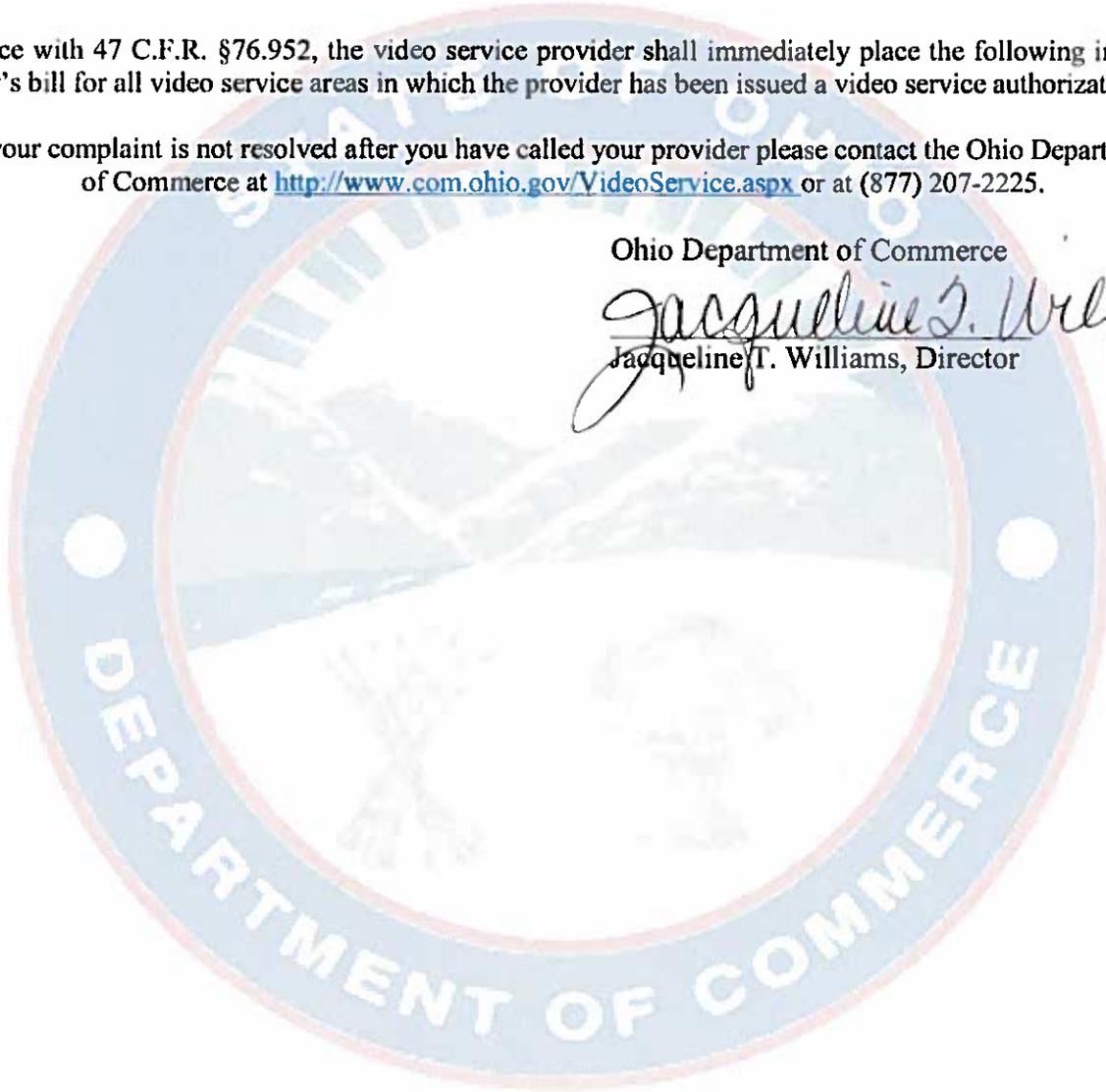
47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.ohio.gov/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce

*Jacqueline T. Williams*  
Jacqueline T. Williams, Director



**Massillon Cable TV, Inc. by itself and on behalf of  
its subsidiary Clear Picture, Inc. dba Massillon Cable TV, Clear  
Picture, Inc and MCTV  
Approved Service Areas  
VSA Number: 2007-VSA-0026**

**Sub-Authorizations:**

**-03 ASHLAND**

Jackson Township  
Mohican Township  
Perry Township

**-38 HOLMES**

Paint Township  
Salt Creek Township

**-76 STARK**

Bethlehem Township  
Brewster Village  
Canal Fulton  
Lawrence Township  
Massillon  
Navarre Village  
Perry Township  
Pike Township  
Sugar Creek Township

**-77 SUMMIT**

Green  
New Franklin

**-79 TUSCARWAS**

Franklin Township  
Wayne Township

**-85 WAYNE**

Apple Creek Village  
Baughman Township  
Canaan Township  
Chester Township  
Clinton Township  
Congress Township  
East Union Township  
Franklin Township  
Green Township  
Milton Township  
Paint Township  
Plain Township  
Salt Creek Township  
Smithville Village  
Sugar Creek Township  
Wayne Township  
Wooster