

**Ohio Department of Commerce**  
**Video Service Authorization**  
**Eighth Amendment**

**Video Service Provider: Time Warner Cable, LLC**

**VSA Number:** 2007-VSA-0002  
**VSA Expiration Date:** December 14, 2017

**Amendment Number:** 08  
**Amendment Effective Date:** December 31, 2009

IS HERBEBY GRANTED AN AMENDMENT TO ITS AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREA SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF 1332.21 THROUGH 1332.34 OF THE OHIO REVISED CODE AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

**Terms and Conditions of the Authorization**

**A. Video Service Area**

The video service provider is authorized to provide video service in the areas listed on the attached sheet. The municipalities or townships added to the provider's video service area by this amendment are indicated on the attached sheet in italics. For all the municipalities or townships indicated in italics on the attached sheet, the provider shall comply with all the applicable Terms and Conditions as set forth in Section B of this document.

**B. Notice**

**1. Current Service Area:**

No later than 10 days after the effective date of this authorization the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it has been issued this video service authorization. The notice shall state in accordance with 1332.23(B)(2)(d) of the Ohio Revised Code that upon the effective date of this video service authorization the franchise or competitive video service agreement terminates and no provision of that franchise or agreement is enforceable. Further, the notice shall state that the municipal corporation and/or township are advised to review section 1332.21 through 1332.34 of the Ohio Revised Code to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

**2. Future Service Area:**

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in 1332.27(A) of the Ohio Revised Code. This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review section 1332.21 through 1332.34 of the Ohio Revised Code to determine their rights and responsibilities.

**3. Institutional Network**

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of the one hundred twenty days' written advance notice of termination issued to a municipal corporation or township in compliance with the requirements in R.C. 1332.30(C).

**4. R.C. 1332.30 (E)(1) and (F)(1)**

If the video service provider contends that its obligation under R.C. 1332.30 (E)(1) and (F)(1) terminates prior to January 1, 2012, then no later than 60 days from the effective date of this authorization the video service provider shall provide written notice to the municipal corporation or township with the earlier termination date. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

## 5. Customer Service Standards

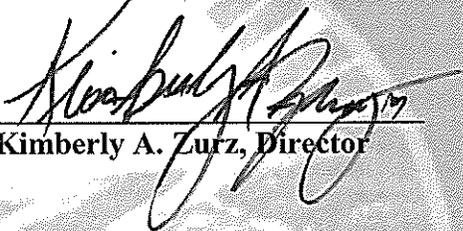
On February 1, 2008, the video service provider was given 90 days advance written notice that commencing on May 1, 2008, the Director would enforce the Federal Communication Commission's (FCC) customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

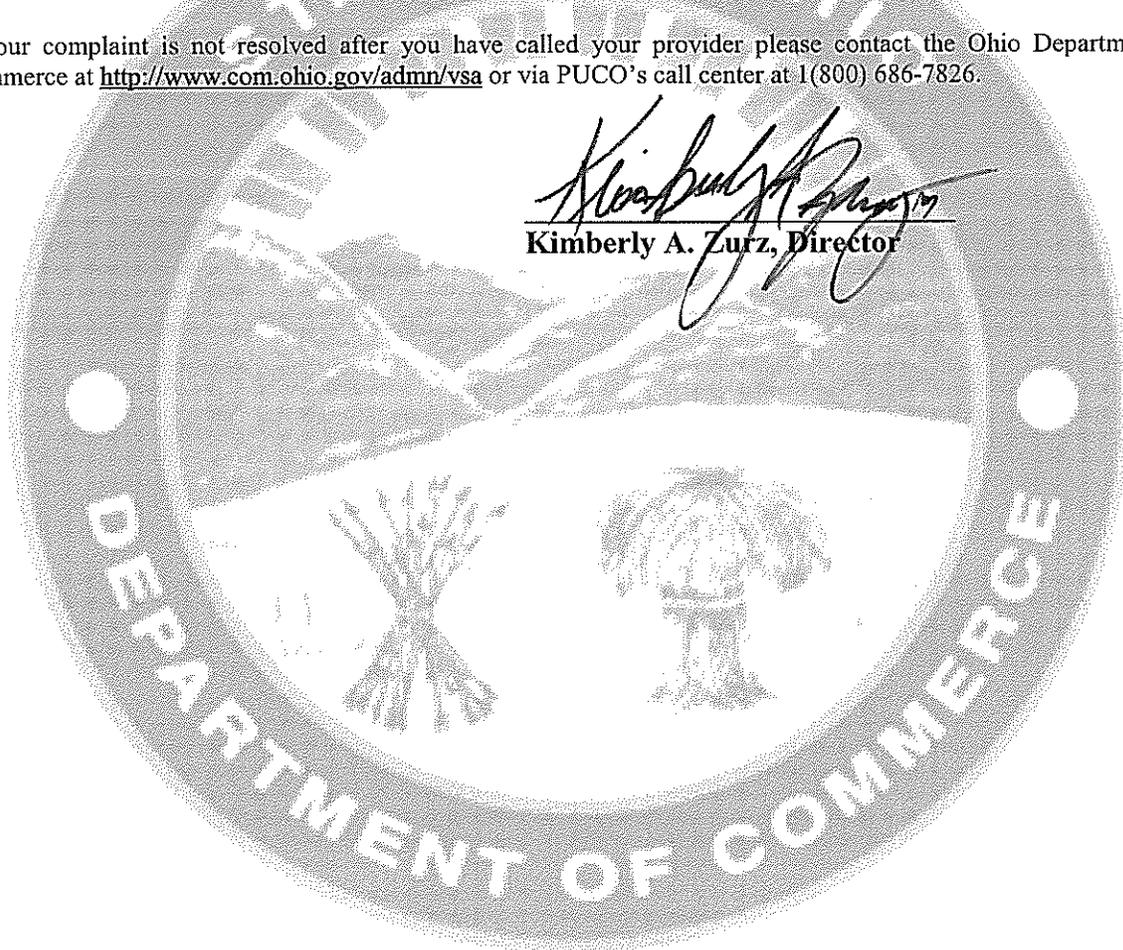
Please be advised that on March 1, 2008, the Public Utilities Commission of Ohio ("PUCO") call center began accepting consumer complaint calls on behalf of the Director. The PUCO call center staff will forward all consumer complaint information to the Department of Commerce's Video Service Authorization Section for follow-up with the consumer and the video service provider.

In accordance with 47 C.F.R. 76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider please contact the Ohio Department of Commerce at <http://www.com.ohio.gov/admn/vsa> or via PUCO's call center at 1(800) 686-7826.



Kimberly A. Zurz, Director



**Time Warner Cable Service Areas**  
**VSA Number: 2007-VSA-0002**  
*(NEW AREAS IN ITALICS)*

**Sub-Authorizations:**

**-05 ADAMS**

*Franklin Township*  
*Liberty Township*  
*Meigs Township*  
*Winchester Township*

**-02 ALLEN**

Amanda Township  
American Township  
Auglaize Township  
Bath Township  
Beaverdam  
Blufon Village  
Cairo Village  
Delphos  
Elida Village  
Fort Shawnee Village  
Harrod Village  
Lafayette Village  
Lima  
Marion Township  
Perry Township  
Richland Township  
Spencer Township  
Spencerville Village  
Sugar Creek Township

**-03 ASHLAND**

Jeromesville Village  
Loudonville  
Mifflin Village  
Perry Township  
Perrysville  
Polk Village  
Savannah Village

**-04 ASHTABULA**

Ashtabula  
Ashtabula Township  
Austinburg Township

Conneaut  
Geneva  
Geneva on the Lake  
Village  
Geneva Township  
Harpersfield Township  
Jefferson Township  
Jefferson Village  
Kingsville Township  
Lenox Township  
North Kingsville Village  
Saybrook Township  
Sheffield Township

**-05 ATHENS**

Albany Village  
Alexander Township  
Athens  
Athens Township  
Coolville Village

**-06 AUGLAIZE**

Buckland Village  
Cridersville Village  
Minster  
New Bremen Village  
New Knoxville Village  
St. Marys  
Uniopolis  
Wapakoneta  
Waynesfield Village

**-08 BROWN**

Eagle Township  
*Green Township*  
Mount Orab Village  
*Perry Township*

**-09 BUTLER**

College Corner Village  
Fairfield  
Fairfield Township  
Hamilton  
Lemon Township  
Liberty Township  
Madison Township  
*Milford Township*  
Monroe  
New Miami  
Oxford  
Oxford Township  
*Reily Township*  
Sharonville  
St. Clair Township  
*Wayne Township*  
West Chester Township

**-10 CARROLL**

Carrollton Village  
Dellroy Village  
Harrison Township  
Malvern Village  
Minerva Village  
Monroe Township  
Sherrodsville Village

**-11 CHAMPAIGN**

Adams Township  
Christiansburg Village  
*Harrison Township*  
Jackson Township  
Johnson Township  
Mad River Township  
Mechanicsburg Village  
Mutual Village  
North Lewisburg  
Village  
Rush Township

St. Paris Village  
Urbana  
Woodstock Village

**-12 CLARK**

Catawba Village  
Clifton Village  
German Township  
*Green Township*  
Mad River Township  
Moorefield Township  
North Hampton Village  
Pike Township  
South Charleston  
Village  
Springfield  
Springfield Township  
Tremont City Village

**-13 CLERMONT**

Amelia Village  
Batavia Village  
Batavia Township  
Goshen Township  
Loveland  
Miami Township  
Milford  
New Richmond Village  
*Ohio Township*  
Pierce Township  
Union Township

**-14 CLINTON**

Adams Township  
Blanchester  
*Clark Township*  
*Green Township*  
*Jefferson Township*  
*Liberty Township*  
*Marion Township*  
Sabina Village  
Union Township  
Washington Township  
Wilmington

**-15 COLUMBIANA**

Butler Township  
Center Township  
Hanover Township  
Hanoverton Village  
Knox Township  
Lisbon Village  
Minerva Village  
Perry Township  
Salem Township

**-16 COSHOCTON**

Conesville Village  
Coshocton  
Lafayette Township  
Plainfield Village  
Warsaw Village

**-17 CRAWFORD**

Bucyrus  
Crestline  
Galion  
Polk Township

**-18 CUYAHOGA**

Bay Village  
Beachwood  
Bedford  
Bedford Heights  
Bentleyville Village  
Berea  
Bratenahl  
Brecksville  
Brook Park  
Brooklyn  
Brooklyn Heights  
Village  
Chagrin Falls  
Cleveland  
Cleveland Heights  
Cuyahoga Heights  
Euclid  
Fairview Park  
Garfield Heights  
Gates Mills Village  
Glenwillow Village

Highland Heights  
Highland Hills  
Hunting Valley Village  
Independence  
Lakewood  
Lyndhurst  
Maple Heights  
Mayfield Heights  
Mayfield Village  
Middleburg Heights  
Moreland Hills Village  
North Olmsted  
North Randall Village  
North Royalton  
Orange Village  
Pepper Pike  
Richmond Heights  
Seven Hills  
Shaker Heights  
Solon  
South Euclid  
Strongsville  
University Heights  
Valley View  
Walton Hills Village  
Warrensville Heights  
Westlake  
Woodmere

**-19 DARKE**

Adams Township  
Allen Township  
Ansonia Village  
Arcanum Village  
Bradford Village  
Brown Township  
Burkettsville Village  
*Butler Township*  
Castine Village  
Gettysburg Village  
Gordon Village  
Greenville  
Greenville Township  
Harrison Township  
Hollansburg Village  
Ithica Village

Jackson Township  
Liberty Township  
Neave Township  
New Madison Village  
New Weston Village  
North Star Village  
Osgood Village  
Palestine Village  
Pitsburg Village  
Richland Township  
Rossburg Village  
Union City Village  
Van Buren Township  
Versailles Village  
Wayne Lakes Village  
*Washington Township*  
Yorkshire Village

**-20 DEFIANCE**

Defiance  
Ney Village  
Noble Township

**-21 DELAWARE**

Ashley Village  
Berkshire Township  
Concord Township  
Delaware  
Delaware Township  
Dublin  
Galena Village  
Kingston Township  
Liberty Township  
Orange Township  
Ostrander Village  
Powell Village  
Radnor Township  
Shawnee Hills Village  
Sunbury Village  
Trenton Township  
Westerville

**-22 ERIE**

Berlin Township  
Berlin Heights Village  
Florence Township

Margaretta Township  
Milan  
Milan Township  
Oxford Township  
Vermilion Township

**-23 FAIRFIELD**

Amanda Township  
Amanda Village  
Baltimore Village  
Berne Township  
Bremen Village  
Carroll Village  
Clearcreek Township  
Greenfield Township  
Lancaster  
Millersport Village  
Pleasant Township  
Pleasantville Village  
Richland Township  
Rushville Village  
Stoutsville Village  
Sugar Grove Village  
Thurston Village  
West Rushville Village

**-24 FAYETTE**

Washington Courthouse

**-25 FRANKLIN**

Bexley  
Brown Township  
Clinton Township  
Columbus  
Dublin  
Franklin Township  
Gahanna  
Grandview Heights  
Grove City  
Groveport Village  
Hamilton Township  
Harrisburg Village  
Hilliard  
Jackson Township  
Marble Cliff Village  
Mifflin Township

Minerva Park Village  
Norwich Township  
Obetz Village  
Perry Township  
Pleasant Township  
Prairie Township  
Riverlea Village  
Sharon Township  
Upper Arlington  
Urbancrest Village  
Valleyview Village  
Washington Township  
Westerville  
Worthington

**-26 FULTON**

Archbold Village  
German Township

**-27 GALLIA**

Rio Grande Village

**-28 GEAUGA**

Auburn Township  
Bainbridge Township  
Burton Township  
Burton Village  
Chardon  
Chardon Township  
Chester Township  
Claridon Township  
Hambden Township  
Middlefield  
Munson Township  
Newbury Township  
South Russell

**-29 GREENE**

Bath Township  
Beavercreek  
Beavercreek Township  
Clifton Village  
Fairborn  
Huber Heights  
*Jefferson Township*  
Xenia

Xenia Township

**-30 GUERNSEY**

Cambridge  
Cumberland Village  
Kimbolton  
Village/Liberty  
Township  
Monroe Township

**-31 HAMILTON**

Addyston Village  
Amberley Village  
Anderson Township  
Arlington Heights  
Blue Ash  
Cheviot  
Cincinnati  
Colerain Township  
Columbia Township  
Deer Park  
Delhi Township  
Elmwood Place Village  
Evendale Village  
Fairfax Village  
Fairfield  
Forest Park  
Glendale Village  
Golf Manor Village  
Green Township  
Greenhills Village  
Indian Hill Village  
Lincoln Heights Village  
Lockland Village  
Loveland  
Madeira  
Mariemont Village  
Miami Township  
Milford  
Montgomery  
Mt. Healthy  
Newtown Village  
North College Hill  
Northbend Village  
Norwood  
Reading  
Saint Bernard

Sharonville  
Silverton  
Springdale  
Springfield Township  
Sycamore Township  
Symmes Township  
Woodlawn Village  
Wyoming

**-32 HANCOCK**

Allen Township  
Blufon Village  
Findlay  
Fostoria  
Liberty Township  
Marion Township  
Mount Blanchard  
Village  
Van Buren Village  
Vanlue Village

**-33 HARDIN**

Ada Village  
Alger Village  
Dunkirk Village  
Forest Village  
Kenton  
McGuffey Village  
Mount Victory Village  
Patterson Village

**-34 HARRISON**

Cadiz  
Hopedale Village

**-35 HENRY**

Holgate Village  
Liberty Center Village  
Napoleon

**-36 HIGHLAND**

*Dodson Township*  
*Fairfield Township*  
Greenfield  
*Hamer Township*  
*Madison Township*

*Marshall Township*  
*Mowrystown Village*  
*New Market Township*  
*Penn Township*  
*Salem Township*  
*Union Township*  
*White Oak Township*

**-37 HOCKING**

Logan

**-38 HOLMES**

Baltic Village  
Berlin Township  
Holmesville Village  
Killbuck Village  
Millersburg Village  
Nashville

**-39 HURON**

Clarksfield Township  
Greenfield Township  
Greenwich Village  
Milan  
Monroeville Village  
New Haven Township  
New London Village  
North Fairfield  
Norwalk Township  
Norwich Township  
Plymouth Village  
Townsend Township  
Wakeman Village  
Willard

**-40 JACKSON**

Coalton Village  
Jackson  
Oak Hill Village  
Wellston

**-42 KNOX**

Centerburg Village  
Clinton Township  
Danville Village  
Fredericktown Village

Gambier Village  
Howard Township  
Martinsburg Village  
Mount Vernon  
Utica Village

**-43 LAKE**

Concord Township  
Eastlake  
Fairport Harbor  
Grand River  
Kirtland  
Kirtland Hills  
Lakeline  
Leroy Township  
Madison Township  
Madison Village  
Mentor  
Mentor-on-the-Lake  
North Perry Village  
Painesville  
Painesville Township  
Perry Township  
Perry Village  
Timberlake  
Wickliffe  
Willoughby  
Willoughby Hills  
Willowick

**-44 LAWRENCE**

Coal Grove Village  
Ironton

**-45 LICKING**

Alexandria Village  
Buckeye Lake Village  
Eden Township  
Etna Township  
Granville Township  
Granville Village  
Gratiot Village  
Hanover Village  
Harrison Township  
Hartford Township  
Hartford Village

Johnstown Village  
Kirkersville Village  
Liberty Township  
McKean Township  
Newton Township  
Pataskala  
Union Township  
Utica Village

**-46 LOGAN**

Belle Center Village  
Degraff Village  
Liberty Township  
Quincy Village  
Rushsylvania Village  
Stokes Township  
Valley Hi Village  
West Liberty Village  
West Mansfield Village

**-47 LORAIN**

Amherst  
Amherst Township  
Avon Lake  
Carlisle Township  
Columbia Township  
Kipton  
Lorain  
North Ridgeville  
Sheffield Lake  
Sheffield Village  
South Amherst  
Vermilion

**-48 LUCAS**

Jerusalem Township  
Monclova Township  
Springfield Township  
Swanton Township  
Waterville Township  
Waterville Village

**-49 MADISON**

Canaan Township  
Darby Township  
Deercreek Township

Fairfield Township  
Jefferson Township  
London  
Mount Sterling Village  
Plain City Village  
Somerset Township  
South Solon Village  
*Stokes Township*  
West Jefferson Village

**-50 MAHONING**

Beloit Village  
Lowellville Village  
Milton Township  
Sebring Village  
Struthers  
Youngstown

**-51 MARION**

Caledonia Village  
Green Camp Village  
LaRue Village  
Marion  
Marion Township  
Morrill Village  
New Bloomington  
Village  
Prospect Village  
Waldo Village

**-52 MEDINA**

Brunswick  
Brunswick Hills  
Township  
Creston Village  
Hinckley Township  
Lodi Village  
Montville Township  
Seville Village  
Spencer  
Wadsworth  
Wadsworth Township  
Westfield Township

**-53 MEIGS**

Chester Township  
Olive Township

**-54 MERCER**

Celina  
Chickasaw Village  
Coldwater Village  
Franklin Township  
Mendon Village  
Montezuma Village  
Rockford Village  
St. Henry Village

**-55 MIAMI**

Bradford Village  
*Brown Township*  
Casstown Village  
Concord Township  
Covington Village  
Elizabeth Township  
Fletcher Village  
Huber Heights  
Laura Village  
Lost Creek Township  
Ludlow Falls Village  
Monroe Township  
Newberry Township  
Newton Township  
Pleasant Hill Village  
Potsdam Village  
Springcreek Township  
Staunton Township  
Tipp City  
Troy  
Union Township  
Washington Township  
West Milton Village

**-56 MONROE**

Lee Township

**-57 MONTGOMERY**

Brookville Village  
Centerville  
*Clay Township*

Dayton  
Englewood  
Farmersville Village  
German Township  
Germantown Village  
Huber Heights  
Jefferson Township  
Kettering  
Miami Township North  
Miami Township South  
Miamisburg  
Moraine  
New Lebanon Village  
Oakwood  
Phillipsburg Village  
Union  
Vandalia  
Verona Village  
Washington Township  
West Carrollton

**-58 MORGAN**

Malta Village  
McConnelsville Village  
Stockport Village  
York Township

**-59 MORROW**

Cardington Village  
Chesterville Village  
Edison Village  
Fulton Village  
Marengo Village  
Mount Gilead Village  
Sparta Village

**-60 MUSKINGUM**

Adamsville Village  
Brushcreek Township  
Dresden Village  
Fazeysburg Village  
Fultonham Village  
Gratiot Village  
Licking Township  
New Concord Village  
Norwich Village

Philo Village  
Roseville Village  
Springfield Township  
Wayne Township  
Zanesville

**-61 NOBLE**

Belle Valley Village  
Caldwell Village

**-62 OTTAWA**

Allen Township  
Carroll Township  
Catawba Island  
Township  
Danbury Township  
Marblehead  
Put-in-Bay Village

**-64 PERRY**

Crooksville Village  
Junction City Village  
New Lexington  
Roseville Village  
Thorn Township  
Thornville Village

**-65 PICKAWAY**

Ashville Village  
Circleville  
Circleville Township  
Darby Township  
Harrisburg Village  
Harrison Township  
Orient Village  
Pickaway Township  
Saltcreek Township  
Scioto Township  
South Bloomfield  
Village  
Tarlton Village  
Washington Township

**-66 PIKE**

Beaver Village

**-67 PORTAGE**

Atwater Township  
Aurora  
Brady Lake Village  
Brimfield Township  
Charlestown Township  
Deerfield Township  
Edinburg Township  
Franklin Township  
Garrettsville  
Hiram Village  
Kent  
Mantua Township  
Mantua Village  
Mogadore Village  
Palmyra Township  
Randolph Township  
Ravenna  
Ravenna Township  
Rootstown Township  
Streetsboro  
Suffield Township  
Sugar Bush Knolls  
Tallmadge  
Windham Village

**-68 PREBLE**

Camden Village  
College Corner Village  
Eaton  
Eldorado Village  
Gratis Village  
Lanier Township  
Lewisburg Village  
New Paris Village  
Verona Village  
West Alexandria Village  
West Elkton Village  
West Manchester  
Village

**-69 PUTNAM**

Blanchard Township  
Columbus Grove  
Village  
Glandorf Village

Ottawa Township  
Ottawa Village  
Pleasant Township

**-70 RICHLAND**

Bellville Village  
Crestline  
Lexington  
Lucas Village  
Mifflin Township  
Perry Township  
Plymouth Village  
Sharon Township  
Shelby  
Shiloh Village  
Washington Township

**-71 ROSS**

Adelphi Village  
Bainbridge Village  
Chillicothe  
Clarksburg Village  
Colerain Township  
Deerfield Township  
Frankfort Village  
Huntington Township  
Jefferson Township  
Kingston Village  
Liberty Township  
South Salem  
Twin Township

**-72 SANDUSKY**

Rice Township  
Sandusky Township  
York Township

**-73 SCIOTO**

Bloom Township  
Clay Township  
Harrison Township  
New Boston Village  
Porter Township  
Rush Township  
South Webster Village  
Valley Township

Vernon Township  
Washington Township

**-74 SENECA**

Fostoria  
New Riegel Village  
Tiffin

**-75 SHELBY**

Anna Village  
Botkins Village  
*Clinton Township*  
*Dinsmore Township*  
Fort Loramie  
Franklin Township  
*Green Township*  
Jackson Center Village  
Jackson Township  
Kettlersville Village  
Lockington Village  
*Orange Township*  
*Perry Township*  
Port Jefferson Village  
Russia Village  
*Salem Township*  
Sidney  
*Van Buren Township*  
Washington Township

**-76 STARK**

Alliance  
Beach City Village  
Canton  
Canton Township  
East Canton Village  
East Sparta Village  
Hartville  
Jackson Township  
Lake Twp Franchise #1  
Lake Twp Franchise #2  
Lexington Township  
Limaville Village  
Louisville  
Marlboro Township  
Meyers Lake  
Minerva Village

Nimishillen Township  
North Canton  
Osnaburg Township  
Paris Township  
Pike Township  
Plain Township  
Washington Township  
Waynesburg Village  
Wilmot Village

**-77 SUMMIT**

Akron  
Barberton  
Bath Township  
Boston Heights Village  
Clinton Village  
Copley Township  
Coventry Township  
Cuyahoga Falls  
Fairlawn  
Green  
Hudson  
Lakemore  
Macedonia  
Mogadore Village  
Monroe Falls  
New Franklin  
Northfield Center  
Township  
Northfield Village  
Norton  
Peninsula Village  
Reminderville Village  
Richfield Township  
Richfield Village  
Sagamore Hills  
Township  
Silver Lake Village  
Springfield Township  
Stow  
Tallmadge  
Twinsburg  
Twinsburg Township

**-78 TRUMBULL**

Braceville Township  
Bristol Township  
Cortland  
Hartford Township  
Howland Township  
Hubbard  
Johnston Township  
Newton Falls  
Niles  
Orangeville Village  
Southington Township  
Warren  
West Farmington  
Village  
Yankee Lake Village

**-79 TUSCARAWAS**

Baltic Village  
Barnhill Village  
Bolivar Village  
Dennison Village  
Dover Township  
Gnadenhutten Village  
Lawrence Township  
Midvale Village  
Mineral City Village  
New Philadelphia  
Newcomerstown Village  
Parral Village  
Port Washington Village  
Roswell Village  
Strasburg Village  
Sugarcreek Village  
Tuscarawas Village  
Uhrichsville -  
Zoar Village

**-80 UNION**

Claibourne Township  
Dover Township  
Dublin  
Jerome Township  
Magnetic Springs  
Village  
Marysville

Milford Center Village  
Paris Township  
Plain City Village  
Richwood Village  
Taylor Township  
Unionville Center  
Village

**-81 VAN WERT**

Delphos  
Ohio City Village  
Union Township  
Van Wert  
Willshire Village  
Wren Village

**-82 VINTON**

Hamden Village  
McArthur Village  
Zaleski Village

**-83 WARREN**

Blanchester  
*Clearcreek Township*  
Deerfield Township  
Hamilton Township  
Lebanon  
Loveland  
Maineville Village  
Mason  
South Lebanon Village  
Springboro  
Turtle Creek Township  
*Union Township*  
Waynesville Village

**-84 WASHINGTON**

Beverly Village

**-85 WAYNE**

Burbank  
Chippewa Township  
Congress  
Congress Township  
Creston Village  
Doylestown

Fredericksburg Village  
Milton Township  
Shreve Village  
West Salem Village

**-86 WILLIAMS**

Bryan  
Center Township  
Edgerton Village  
Jefferson Township  
Montpelier Village  
Pioneer Village  
Pulaski Township  
Springfield Township  
St. Joseph Township  
Stryker Village  
Superior Township  
West Unity Village

**-87 WOOD**

Fostoria  
Lake Township  
Middleton Township  
Northwood  
Perrysburg  
Perrysburg Township  
Tontogany Village

**-88 WYANDOT**

Carey Village  
Wharton Village