

**Ohio Department of Commerce
Video Service Authorization
Renewal
(Corrected)**

Video Service Provider: Zito NCTNWVPANOH, LLC dba Zito Media

VSA Number: 2008-VSA-0035 Effective Date: March 23, 2018
Renewal Application Date: February 21, 2018 Expiration Date: March 23, 2028

IS HEREBY GRANTED AN AUTHORIZATION TO PROVIDE VIDEO SERVICE IN THE VIDEO SERVICE AREAS SPECIFIED BELOW IN ACCORDANCE WITH AND SUBJECT TO THE PROVISIONS OF OHIO REVISED CODE SECTIONS 1332.21 THROUGH 1332.34 AND THE TERMS AND CONDITIONS OF THIS AUTHORIZATION.

Terms and Conditions of the Authorization

A. Video Service Area

The video service provider is authorized to provide video service in the areas listed on the attached sheet.

B. Notice

1. Current Service Area:

No later than 10 days after the effective date of this authorization, the video service provider shall provide written notice to the municipal corporations and/or townships where it is currently providing video service that it's video service authorization has been renewed. The notice shall state, that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities. The video service provider shall also provide a copy of the above stated notice to the Director of the Ohio Department of Commerce.

2. Future Service Area:

The video service provider shall provide the Director of the Ohio Department of Commerce with a copy of any notice issued to a municipal corporation or township in compliance with the requirements in Ohio Revised Code Section 1332.27(A). This notice shall be provided to the Director within 5 days of issuance to the municipal corporation or township. The notice provided to the municipal corporation or township shall also state that the municipal corporation and/or township are advised to review Ohio Revised Code Sections 1332.21 through 1332.34, specifically section 1332.32 to determine their rights and responsibilities.

3. Customer Service Standards

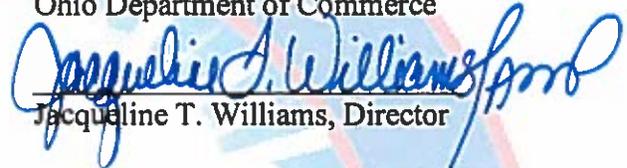
On May 9, 2008, the video service provider was given 90 days advance written notice that commencing on August 9, 2008, the Director would enforce the Federal Communication Commission's ("FCC") customer service regulations listed below. All municipalities and townships listed on the attached sheet shall be the video service area in which the FCC's customer service regulations apply.

47 C.F.R. § 309	Customer Service Obligations
47 C.F.R. § 76.1602	Customer Service- general information
47 C.F.R. § 76.1603	Customer Service- rate and service changes
47 C.F.R. § 76.1619	Information on subscriber bills

In accordance with 47 C.F.R. §76.952, the video service provider shall immediately place the following information on the provider's bill for all video service areas in which the provider has been issued a video service authorization:

If your complaint is not resolved after you have called your provider, please contact the Ohio Department of Commerce at <http://www.com.ohio.gov/VideoService.aspx> or at (877) 207-2225.

Ohio Department of Commerce



Handwritten signature of Jacqueline T. Williams in blue ink.

Jacqueline T. Williams, Director

By Anne M. Petit, Superintendent



Zito NCTNWVPANO, LLC dba Zito Media
2008-VSA-0035
Approved Service Areas

Sub-Authorizations:¹

-04 Ashtabula

Austinburg Township
Denmark Township
Dorset Township
Hartsgrove Township
Jefferson Township
Monroe Township
Morgan Township
New Lyme Township
Pierpont Township
Plymouth Township
Roaming Shores Village
Rock Creek Village
Rome Township
Sheffield Township
Trumbull Township
Windsor Township

-28 Geauga

Clairdon Township
Hambden Township
Huntsburg Township
Montville Township

-43 Lake

Leroy Township

¹ Authorization was transferred from Rapid Communications to Zito Media on 2/27/09.