



Are you having problems with your cable company?

How to contact VSA with a complaint:

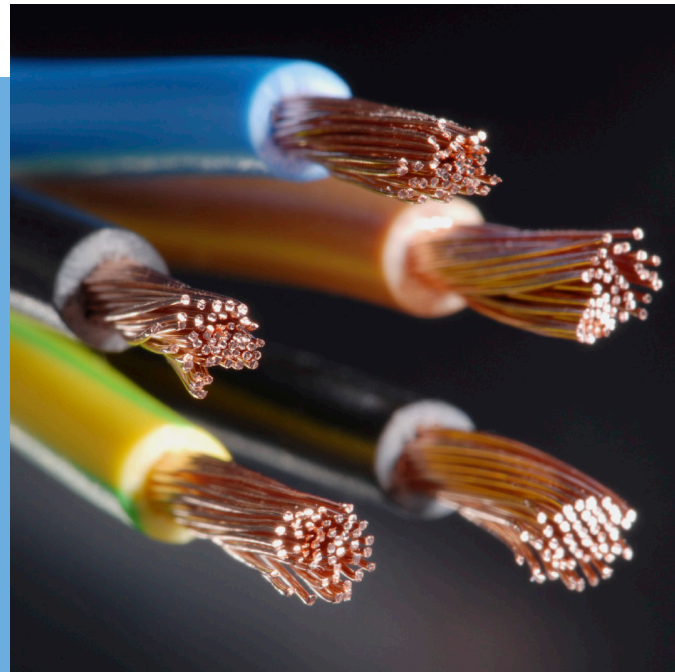
- Call toll free 877-207-2225, Monday through Friday, 8 a.m. to 5 p.m. (TTY/TDD: 800-750-0750)
- Send an email or return the completed complaint form by fax (614-644-0584), email (VSA@com.state.oh.us) or mail:

Ohio Department of Commerce
Attn: Video Service Section
77 South High Street, 20th Floor
Columbus, Ohio 43215

A copy of the complaint form is available at: <http://bit.ly/2oBUaGw>

The Video Service Authorization (VSA) Section regulates cable television providers that have obtained video service authorization from the Director of the Department of Commerce. Please give your cable television provider an opportunity to resolve your complaint before contacting the Department.

The Director does not have the authority to regulate satellite companies, Internet or phone service provided by cable television companies.



Ohio

**Department
of Commerce**

Division of Real Estate &
Professional Licensing